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HLABC FORUM

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**PEOPLE  
MAKE THINGS  
HAPPEN**

**PROVINCIAL UPDATE**

**JAN/FEB 2006**

Jan/Feb 2006

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Fees are \$25.00 (regular) or \$15.00 (student, maximum 2 years) and include the Forum.

Submissions and story ideas are welcomed.

Publication is not guaranteed and manuscripts may be edited.

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## **EDITORIAL - PEOPLE MAKE THINGS HAPPEN**

*Marjory Jardine, Librarian, College of Registered Nurses of BC (CRNBC) & SFU Bennett Library. [mjardine@telus.net](mailto:mjardine@telus.net)*

It has been a pleasure to receive articles, updates and news bytes from colleagues around the Province. This issue provides a wide range of topics of interest from a professional development perspective. I certainly learned a great deal while reading the submissions. In addition, it was an opportunity to reflect on the many contributions of our colleagues. This past year Bill Fraser, a well-respected colleague, died. Three librarians, Sue Abzinger, Dan Heino and Pat Young, retired. They all played a significant role in the health libraries of British Columbia.

It is abundantly clear to me that we have a hardworking, active and dedicated bunch of librarians in BC. It also reminded me that things don't just happen—hardworking, active and dedicated people make things happen!

## **PRESIDENT'S MESSAGE**

*Teresa Prior, President, HLABC & Librarian, Vancouver Island Health Authority, Nanaimo Regional General Hospital  
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As we start another new year, we briefly glance back over the previous year before looking forward to what lies ahead. One of HLABC's highlights of 2005 was our first foray into connecting, live, HLABC members throughout British Columbia. Videoconferencing enabled HLABC members in Prince George, Victoria, Kamloops, Kelowna and Vancouver to participate in two HLABC meetings and attend valuable presentations on health literacy and evidence-based practice. Thank you to the BC Cancer Agency for hosting our first two videoconference meetings and to Shelley Hourston, Dean Giustini, Vicki Lee, Tricia Yu for sharing your knowledge with us all.

2006 promises to be an even greater year of collaboration, communication and remarkable progress for health libraries in B.C. HLABC plans to continue videoconferencing as many meetings as possible to enable HLABC members all over the province to connect and communicate.

In addition, we are starting a new approach to the HLABC Forum, moving away from its past focus on routine association business, which can now be done via e-mail and HLABC website. The Forum is moving to be a more relevant current awareness and professional development tool. Many thanks to Marjory Jardine for coordinating and editing this first issue of our now bi-annual Forum (2/year) and to all of you who sent in contributions. And thank you to Krista Clement for continuing to handle formatting and publishing and to Robert Melrose and Robyn Ingvallsen for all their work on the HLABC website.

In other exciting news, the province-wide initiative for access to e-resources long in the discussion phase, may actually become reality this year, benefiting health and other libraries and our clients throughout B.C. This has been an ongoing

collaboration of academic institutions, health authorities and their libraries and we look forward to continued progress on this.

And, speaking of collaboration and progress, many of you are busily working to make the CHLA "Pearls of Wisdom" Conference in Vancouver May 12-16, 2006 a huge success. This conference gives HLABC members a wonderful opportunity to come together from all over the province, learn from each other and from our other Canadian colleagues, and have some fun. Get those pearls ready!

I am dazzled by what you all contribute and are able, together, to accomplish. Because of your contributions of time, energy and expertise, 2006 will be a remarkable year for B.C. health libraries. I look forward to working with you all and I wish you all the very best, as we move ahead in 2006.

### **TREASURER'S REPORT**

*Anne Allgaier, Librarian, Northern Health Authority  
Anne.Allgaier@northernhealth.ca*

**December 31, 2005**

#### **Finances**

Investment Account	<b>\$1,741.98</b>
Chequing Account	<b>\$8,541.69</b>
<b>Total:</b>	<b>\$10,283.67</b>

#### **Membership**

	76 Regular
	2 Student
	7 Lifetime
<b>Total Membership:</b>	<b>85 (10 new members)</b>

See p. 23 for the list of new members.

### **MEETING HIGHLIGHTS**

*Marjory Jardine, Librarian, CRNBC & SFU Bennett Library, mjardine@telus.net*

**Winter Brunch Meeting – January 14<sup>th</sup>, 2006**  
**Watch HLABC listserv for full Meeting Minutes**

1. Leonora Crema, Head, Borrower Services & Irving K. Barber Learning Centre, UBC announced the ILL for HLABC libraries will be reduced to \$5.00 per item (books or articles) from any UBC Branch library
2. Kristina McDavid, UBC Undergraduate Medical Program gave an update on the program : current challenge is providing access to UBC e-resources from clinical sites around the Province

New Members: Key to the puzzle on p.23  
A-10 ; B9 ; C-11 ; D-2 ;  
E-3 ; F-1 ; G-4 ; H-6 ;  
I-8 ; J-7 ; K-5

3. Karen MacDonell, gave an update on E-HLbc (see details in this issue of the Forum)
4. Charlotte Beck reported on the CHLA Board Fall meeting : CHLA Board has made a donation, in Bill Fraser's name, to the Hospice Society; CHLA Board will sponsor 1 person from each chapter to attend the Leadership CE course at the CHLA Conference
5. Beth Morrison, CHLA Conference 2006 update : all is on track; free EMBASE training session will be offered on May 16<sup>th</sup> afternoon
6. Sue Abzinger was honoured with an HLABC Life Membership in November, 2005.
7. HLABC AGM is scheduled for Tuesday, May 16<sup>th</sup> evening – location to be announced

## CHLA /ABSC 2006 CONFERENCE UPDATE

Wendy Hunt, Librarian & Publicity Chair, Vancouver Conference Planning Committee,  
CHLA/ABSC  
Wendy.Hunt@worksafebc.com

Learn while you live it up! CHLA/ABSC 2006 comes to Vancouver

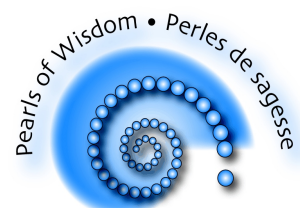
Pearls of Wisdom: Thirty Years of CHLA/ABSC  
2006 Conference  
May 12-16, Vancouver  
chla.2006@ubc.ca  
[www.chla-absc.ca/2006/](http://www.chla-absc.ca/2006/)

If you follow the HLABC or CANMEDLIB listservs, you'll know that the annual CHLA/ABSC conference comes to Vancouver in May. The 30<sup>th</sup> anniversary of CHLA/ABSC, no less, and there's wisdom to share. The Vancouver Conference Planning Committee has been working over the past year and a half to secure an attractive venue and book top-notch speakers.

This is your chance to learn more and live it up at the same time...a small pearl of wisdom to start! Here's what you can look forward to:

You can choose from a number of continuing education courses over two days: bioinformatics, clinical librarianship, evidence-based practice, health literacy, copyright, consumer health, leadership and more.

Three excellent speakers are confirmed. Dr. Sherrilynn Fuller will give the opening keynote address on "Health Information at the Point of Need: Opportunities and Challenges for Librarians in the Post-Google Era." Dr. Fuller currently serves as the Director of the Health Sciences Libraries and Information Center, University of Washington. Her areas of research include developing new approaches to mapping scientific research, designing and evaluating information systems to support decision-making at the place and time of need, and designing integrated health sciences information systems.



Trente ans de l'ABSC/CHLA • Congrès 2006  
Thirty Years of CHLA/ABSC • 2006 Conference

Dr. Richard S. Rosenberg is the closing keynote speaker. Currently professor emeritus in the Department of Computer Science, University of BC, his research interests focus on the social impact of computers and on artificial intelligence, with a special interest in natural language interfaces to databases and the Web. His work in the social impact of computers includes privacy, freedom of expression, intellectual property rights, universal access, work, and education.

Dr. Joe Tennis, assistant professor at the School of Library, Archival and Information Studies, University of BC, will speak on the evolution of the classification system at NLM. His research interests include the theory of classification and subject analysis, and the history and philosophy of classification.

In addition, colleagues from across Canada and around the world, will present papers and posters on a variety of themes: consumer health, electronic access, expert searching, innovation, evidence-based practice and librarianship, and career development. And of course, make time to visit upwards of 20 vendors participating in the trade show. Check out what's new and what's coming up.

Out-of-towners can anticipate staying at the Vancouver Marriott Pinnacle Downtown, the conference venue. Enjoy a little bit of luxury close to all the city's amenities at affordable rates.

And no conference is complete without social activities. The opening reception will be held at the Vancouver Aquarium, while the closing banquet will be held at the Marriott, home of award-winning chefs. Entertainment at the banquet promises to be a special treat...Sawagi Taiko, incorporating theatre, movement and voice combined with traditional taiko drumming.

Escape the routine that makes libraries go round. Re-energize yourself and re-connect with friends and colleagues from BC and beyond. Make a commitment to attend the CHLA/ABSC 2006 Conference. Don't forget the HLABC Annual General Meeting on the final day of the conference.

Bookmark our website at [www.chla-absc.ca/2006/](http://www.chla-absc.ca/2006/) for updates. Watch for further news on the HLABC listserv, including the Conference-at-a-Glance and online registration form, so that you can plan to gather *Pearls of Wisdom* in May.

## CREATING YOUR RESILIENCE TOOLKIT

Shelley Hourston, S. Hourston & Associates

[shelley@shourstonandassociates.com](mailto:shelley@shourstonandassociates.com)

### What is resilience?

“[W]hat distinguishes those who are highly successful from others is, in large part, resilience in the face of humiliations, defeats and setbacks of various kinds,” according to American Psychological Association (APA) president, Robert J. Sternberg.<sup>1</sup> APA psychologist, Ron Palomares, told a group of four- to 11-year-olds that resilience is “the mental muscle everyone has.”<sup>2</sup> While we generally think of resilience as the ability to “bounce back,” most would agree that some people have more bounce than others. If resilience is one of the keys to success, how can we make this “mental muscle” stronger? Creating a resilience toolkit is one way of preparing for life’s inevitable changes and challenges.

### The resilience toolkit

Although on the surface resilient people may seem to have a special gift for coping with challenges, a closer look usually reveals that they engage in resilience-building practices. According to my research and the 40 librarians I polled, resilience is a skill set rather than a specific capability. People who are resilient have honed or developed attitudes and capacities which, when woven together, build resilience.

### Toolkit contents

1. Know your strengths: essential in maintaining your self-esteem and confidence.
2. Know your values: would you be able to choose your top 10 values from a list of 70? Is accountability more important to you than economic stability, self-respect, discipline or community?
3. Know your goals: being clear about your goals is essential to achieving them and to devising alternate strategies when necessary.
4. Know what gives your life meaning: meaning gives us courage and stamina. It also helps us know how to choose our battles.
5. Develop personal strategies for coping with challenges, change and loss: creative thinking techniques that match your values, learning style and strengths can generate options. Relying on habitual perspectives and responses can limit possibilities. Techniques such as Appreciative Inquiry and Life Review can highlight strengths and positive experiences.
6. Maintain your personal and professional support network: resilient librarians emphasize the value of relationships and asking for help when necessary.
7. Re-fuel: rest and work/life balance are vital. Engage in creative endeavours to re-energize and revitalize your emotional reserve.
8. Experiment and explore: self-knowledge and awareness of ways to seek and generate options can increase confidence and choices. Perfection is not a factor in resilience.

#### Notes

<sup>1</sup> Robert J. Sternberg, "President's Column: The Other Three Rs: Part Three, Resilience." *APA Monitor on Psychology*, May 2003.

<http://www.apa.org/monitor/may03/pc.html> (accessed December 10, 2005).

<sup>2</sup> Karen Kersting, "Resilience: The Mental Muscle Everyone Has," *APA Monitor on Psychology*, April 2005.

<http://www.apa.org/monitor/apr05/resilience.html> (accessed December 10, 2005).

For more on librarians and resilience:

Shelley Hourston, "The Resilient Librarian," *LIScareer.com*, September 2005.

[http://www.liscareer.com/hourston\\_resilience.htm](http://www.liscareer.com/hourston_resilience.htm) (accessed December 10, 2005).

#### About the Author

*Shelley Hourston is a librarian with an avid interest in resilience and survival skills in the workplace. To share your thoughts on resilience or to learn about workshops on creating your resilience toolkit, contact her at [shelley@shourstonandassociates.com](mailto:shelley@shourstonandassociates.com).*

## TECHNOLOGY

### RSS TRENDS FOR HEALTH LIBRARIANS

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RSS – (RDF Site Summary, or Rich Site Summary, or Really Simple Syndication) – is an easy-to-use XML format for distributing content on the web. It has been around since the late 1990s, but has received considerable attention very recently due to the expansion of blogging.

In short, RSS is a simple XML syntax for describing recent additions of content to a website. These additions might include news items, blog updates, library acquisitions or any other information elements. A website with one or more RSS feeds is said to be syndicated. Users subscribe to the feeds using an RSS aggregator or newsreader that crawls the sites on a regular basis, usually several times an hour. An aggregator displays feeds and enables users to organize them and to access related web pages when these are available. Users usually view these feeds in their RSS aggregators, since raw XML files are not so pleasant to our eyes.

RSS feeds might have the following applications for health librarians:

1. **Blog updates** – Today many librarians act as communicators while writing and maintaining blogs. RSS feeds mean that blog readers might be informed immediately when a blog is updated. Most blog software include embedded RSS feed generation. For instance, you can follow Dean Giustini's UBC Google Scholar blog by subscribing to its RSS feed.

<http://weblogs.elearning.ubc.ca/googlescholar/> > You can subscribe to this or any other feed by looking for and clicking on the red XML/RSS button .

2. Newspapers and journals articles. Increasingly, many newspapers and scientific journals provide new content via RSS feeds. My daily favorites are New York Times Health section feed <http://www.nytimes.com/services/xml/rss/nyt/> , International Herald Tribune Health and Science RSS <http://www.iht.com/rss/> > , and CBC Health and Science News feed <http://www.cbc.ca/rss/>.
3. Press releases and announcements - RSS can be very useful for more formal announcements. For instance U.S. Food and Drug Administration (FDA) provides seven (7) RSS feeds including the agency's press releases, recent recalls, withdrawals and institutional alerts <http://www.fda.gov/cdrh/rss.html>.
4. News and Database updates. Some major services such as Google News and PubMed have recently started to enable providing search results in RSS format [http://news.google.ca/intl/en\\_ca/news\\_feed\\_terms.html](http://news.google.ca/intl/en_ca/news_feed_terms.html) > . RSS is likely to become increasingly common for users to stay current in the future, particularly with respect to keeping up with new research.

#### RSS Readers / Aggregators:

There are a number of RSS aggregators available. These are categorized as follows:

- § Web-based readers - These websites collect RSS feeds online and might be accessed from any Internet-enabled computer. Bloglines (<http://www.bloglines.com/>) is my favorite free online RSS reader, allowing an easy access to selected RSS feeds from both my home and work desktops
- § Standalone clients - These software packages access selected RSS feeds and download results to your computer. SharpReader ([www.sharpreader.net](http://www.sharpreader.net)) is my favorite free standalone RSS reader
- § Plugins - These programs are integrated into software packages installed on your desktop, such as Microsoft Outlook.

For an easy introduction to RSS feeds I recommend a simple web-based aggregator such as Bloglines. Being web-based, there's no software to download and subscribed feeds can be accessed from any Internet-connected machine.

#### Writing RSS:

Making an RSS file is easy to do. If you understand basic HTML, you know enough to use someone else's RSS to make your own file. Don't know HTML? You might consider starting a blog as the majority of today's blogging tools automatically generate RSS files. Danny Sullivan's SearchEngineWatch (<http://searchenginewatch.com/sereport/article.php/2175271>) offers a great advice for compiling a simple RSS feed. In addition, Syndic8's "How To" section

(<http://www.syndic8.com/documents.php?Section=HowTo>) also lists numerous tutorials that describe building of RSS files.

#### Summary:

My sense is that 2006 will be a year of increasingly *pushed* and user-created content on the Internet. RSS will not necessarily become the core of Web 2.0 services as it does not include any transactional *pulled* component. In other words, you cannot use RSS to purchase a DVD or reserve an airline flight. However, for information professionals, particularly in life and health sciences, and those that use the Web primarily to retrieve, provide and update information, RSS will be increasingly more prominent.

RSS is becoming an essential communication tool that allows us to provide the most up-to-date information to our clients. It's definitely a trend to watch.

### **ANALYSIS OF MESH TERMS BASED ON KNOWN ITEMS**

*Krista Clement, Librarian, BC Cancer Agency's Centre for the Southern Interior.*

*Kclement@bccancer.bc.ca*

The following technique is for analyzing the indexing of a particular topic, especially by Medline. Why would you do this? Perhaps you have not found any subject headings directly related to your topic. Perhaps you have found headings, but they are not retrieving all items that your patron insists are relevant. Perhaps the specific topic or database is unfamiliar to you, and so you are not certain how the topic is being indexed.

This strategy takes a set of known items and quickly analyzes the subject headings. The result is a list of MeSH which should retrieve any additional indexed items relevant to your initial search.

#### Quick Steps

1. In your database (OVID or PubMed), search for the known articles which are definitely on topic.
2. Save your search results in full "tagged" format, so that each field has an initial tag.
3. Open the saved text file in a word processor such as MS Word, Word Perfect, or OpenOffice.
4. Sort the results alphabetically by paragraph.
5. Delete everything before and after the sorted (interfiled) subject headings
6. If you wish, tidy up the list by removing tags, major heading markers, and unuseful headings such as Men, Women, Adult, English. Re-sort if needed.
7. Print the list and use highlighters to identify any headings appearing frequently.

#### Detailed steps.

You need to have a single search set with the articles you know to be relevant.

These articles might come from:

patron recommendation; keyword searching; or, using a "related articles" link (PubMed or OVID). If I find that a search is giving me particular trouble, I will contact the patron and ask them to provide the citations of a few items they already know to be helpful, so that I can use them as a starting point. Normally the patron has an older article or the name of a researcher, and that can be used to generate a small sample set of "good" items.

#### OVID

**Note:** This technique works for any OVID database. However, if you search multifile, then the headings you analyze will not be specific to a particular database. Analyze the indexing separately for different databases. This is a good technique for becoming familiar with the indexing differences among OVID databases.

1. If you have been searching in OVID by keyword or "Find similar", you will need to manually create a single set containing your desired articles (no Clipboard feature). You may use the "Find Citation" tab to gather known items such as those from a textbook bibliography or provided by a patron. UI or PMID numbers cannot be searched easily in OVID.
2. In the Results Manager, choose a set of fields which includes subject headings (e.g. Citation + Abstract + Subject Headings ). Choose a Result Format of Reprint/Medlars, which includes tags for each field. BRS/Tagged will not work, as all "Descriptors" are in a single paragraph and not individually tagged. Sorting does not matter. "Save" the results to a text file where you can find it again. You may also use "Print Preview," select everything on the resulting screen (Ctrl-A) and then copy them (Ctrl-C). The results can then be "Pasted" in the next step.

#### PubMed

1. Either use Single Citation Matcher or enter known UI numbers into the main PubMed search box. Alternately, you may have been scavenging "good" items from a number of keyword strategies. Add each "good" item to the Clipboard.
2. Display the Clipboard (or the search set) in "MEDLINE" format. It does not matter how many you display or how you sort them (they will be re-sorted soon). "Send to": FILE, and save the temporary text file where you can find it again. You may also "Send to:" TEXT, and when the results are shown on your monitor, select all of them (Ctrl-A) and then copy them (Ctrl-C). The results can then be "Pasted" in the next step.

#### Continuing on...

3. Open the saved text file in a word processor such as MS Word, Word Perfect, or OpenOffice. If you have "copied" results in your Clipboard text display, then open a completely empty document and Edit / Paste the results in.
4. Sort the results alphabetically by paragraph. This will vary depending on your program. For example, in WordPerfect and OpenOffice, "Sort" is in the "Tools" menu. OpenOffice requires the entire text to be selected in order to sort, and the default settings are fine. WordPerfect allows you to sort by "First Word in Line." In MS Word, you might find "Sort" under the "Table" menu. **NOTE:** you do not need to format or alter the text in any way before sorting. Sort before saving or making other changes.

5. After the sort, all of the records will be interfiled together. In some cases, lines from the abstract will also be mixed up with the headings. Ignore all of that. From the TOP of the document, search for the first instance of "MH" or "MH " (with a space). This should jump you to the start of the MeSH section. Put your cursor just before the first MH, hold the Shift and Ctrl keys down, and tap the "Home" key. "Delete" the large highlighted area. MH should now be your first line. Either searching up from the bottom, or simply scrolling down the pages, locate the very last "MH" tag. Use Shift-Ctrl-End to highlight everything after it, and delete that.

6. If you wish, tidy up the list by removing tags, major heading markers, and less useful headings such as Male, Female, Adult, Humans, Middle Aged, and the ever-popular "Research Support, Non-U.S. Gov't." In a long list, this is simply paper-saving. From PubMed, any "major" headings will have an asterisk preceding the heading itself, so all of the major headings are grouped first in your headings list. 7. Print the list and use highlighters to identify any headings appearing frequently. Personally, I like to reduce the font to 9 or 10 point (as it is only a worksheet), and then put the entire thing into two or more columns to save paper.

Once you know the steps, this is a very quick and tangible way to look at the subject indexing associated with known, useful items. For an "average" search it may not be necessary, but for a comprehensive literature review or setting up an ongoing SDI (saved/ Cubby / AutoAlert) search strategy, it is well worth the extra effort.

## **E-HLBC UPDATE**

*Karen MacDonell, Librarian/Co-Manager, College of Physicians and Surgeons of BC Library  
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Members of the Electronic Health Library of British Columbia (eHLbc) initiative made significant headway in the last 6 months towards bringing this cooperative effort to life. The goal of eHLbc is to provide access to current, reliable knowledge-based health information for all health care professionals, researchers, educators and students in BC. To that end, the eHLbc Working Group charged a small group of librarians and health care administrators to negotiate with e-resource vendors that had been selected by a request-for-proposals process. This Negotiation Team successfully negotiated reasonable terms for a suite of seven electronic products, both databases and full-text resources. The next step is to gain commitment of stakeholders, including health authorities and post-secondary institutions, to invest in the initiative with expressed financial commitment for Spring of 2006. As part of gaining that support, a business case summarizing the project's scope, costs and benefits, risks and evaluation plan was developed by the eHLbc Negotiation Team and is now under consideration by stakeholders. A clear view of whether eHLbc will proceed as currently envisioned should happen within the early weeks of 2006.

\*\*\* LATE BREAKING NEWS! SEE THE FINAL PAGE OF THIS ISSUE \*\*\*

## LIBRARIES & LIBRARY SERVICES

### HEALTH AND HUMAN SERVICES LIBRARY'S TABLE OF CONTENTS SERVICE

*Enza Pattison, Health & Human Services Library, Ministry of Health  
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The Health and Human Services (HHS) Library, Ministry of Health, Victoria, BC, has been providing a journal table of contents service to its clients for a number of years. We presently provide full library service to three ministries, the Ministry of Health, the Ministry of Children and Family Development and the Ministry of Employment and Income Assistance, as well as the public health offices and community mental health centres in the health authorities.

The format and look of the Table of Contents (TOC) service have evolved over time from paper, to PDF scanning, to creating direct links to databases and publisher sites. The bimonthly TOC service is presently available in electronic form via our intranet site at the address: <http://admin.moh.hnet.bc.ca/libinfo/journals/toc>.

We have divided our journal TOCs into 25 subject areas. Each file has two or three components, i.e. 1). direct links to our journal titles covered in the PubMed database; 2). creation of PDF files from scanned TOC pages for the remaining journals and, 3). occasionally, direct links to TOCs at publisher sites. Clients can browse PubMed abstracts (which automatically updates information to the last 90 days), print PDF files and send their article requests via email, fax or regular mail.

The TOC updates are advertised every two months via government email. We have also set up a separate email distribution list for non-Ministry clients. The web address to sign up for this is <http://admin.moh.hnet.bc.ca/libinfo/listserv.html>.

We would appreciate health authority libraries forwarding this information to any interested public health staff in their respective regions. Suggestions on how to access internal email listings for the public health offices would also be appreciated. The now defunct paper version of the TOC was used regularly by the public health nurses and we would like to continue to market this service to that group with our web version.

It is an ongoing challenge listening to client needs and adapting the service to meet those needs on a continuing basis. Any feedback on the service would be appreciated. Comments or suggestions can be sent to Enza Pattison, HHS Library (Email: [Enza.Pattison@gov.bc.ca](mailto:Enza.Pattison@gov.bc.ca)).

<http://admin.moh.hnet.bc.ca/libinfo/journals/toc>



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[library@aidsvancouver.org](mailto:library@aidsvancouver.org)

## PACIFIC AIDS RESOURCE CENTRE

*Veronique Moal, Librarian, PARC [veronique@aidsvancouver.org](mailto:veronique@aidsvancouver.org)*

The PARC Library is pleased to announce the launch of our new  
 Online library catalogue!

Our library collection is now fully searchable via the AIDS Vancouver website:  
<http://www.aidsvancouver.org/services/library/>  
 Select "Online catalogue" from the menu on the left.

### Features include:

- A simple keyword search that gives you access to over 4,000 book titles, over 650 video titles, and articles from more than 40 journals
- An advanced search form with indexes for complex queries
- Add items to your list, send borrow form electronically, print list
- Ability to request materials to be held for you for pick up
- List of prepared searches: for example, by clicking on "testing for HIV" you get a list of all items related to this topic available at the Library

Services are provided to individuals in Vancouver and the Lower Mainland, and to AIDS Service organizations within British Columbia.

The Pacific AIDS Resource Centre Library is the largest HIV/AIDS library in Western Canada. The Library is open to the public, and home to a wide range of materials on topics related to HIV and AIDS, including: AIDS Awareness, Prevention & Education, Positive Living, Care Giving - Professional & Lay Person, Testing for HIV, Treatments, Alternative & Complementary Therapies, Nutrition, Death & Dying, Legal & Ethical Issues, Workplace Issues, Epidemiology & Statistics, Aboriginal Peoples, Women, Youth and resources for Hepatitis C.

The Library's staff and volunteers provide information and support to the members, staff, and volunteers of AIDS Vancouver and the British Columbia Persons with AIDS Society (BCPWA), as well to concerned and affected individuals, health care professionals, students and a variety of groups and organizations across the province.

## OUR COLLEAGUES

### IN MEMORY OF BILL

*Judy Neill, Librarian/Co-Manager, College of Physicians and Surgeons of BC Library  
[JNeill@MLS.CPSBC.ca](mailto:JNeill@MLS.CPSBC.ca)*

Messages of condolence poured in to the College Library when the news of Bill Fraser's death became known. We felt then, as we always had, like members of his family. The notes his friends and colleagues sent to us were moving, funny, sad, and loving—memories of happy times and momentous occasions. But

threaded throughout them all was the recognition of Bill as a very special person who touched many lives, gently and profoundly.

Colin William Fraser was born in Matsqui, B.C. on October 29, 1925, the son of Colin William Fraser and Anna Margaret Gilchrist. He grew up in Abbotsford and Castlegar, then moved East to study at McGill, the only Library School in Canada at the time. After graduation in 1949, Bill began his library career in Toronto, moving back to B.C. to work in Nanaimo, then on to Prince George as the first librarian at the Prince George Public Library. Bill began writing pieces for the local newspaper, spreading the word about library activities, new books and programs, and raising the profile of the public library in the process. His library, and journalistic, endeavors continued when he accepted the directorship of the Medical Library Service of the College of Physicians and Surgeons in B.C. in 1962, a position he held for almost thirty years.

While he was our Director, Bill forged a strong position for this Library among the physicians and hospitals of B.C., leaving a legacy of excellent service and generous sharing of resources. Bill was one of the original founders of the Health Libraries Association of B.C. and became its first president. He was an active member of a number of library organizations, including the Medical Library Association and the Pacific Northwest Group of the MLA. Bill became a powerful spokesperson for medical libraries in Canada and influenced many fledgling librarians through his Medical Libraries course at the UBC School of Librarianship.

To list Bill's activities as a librarian is only to touch upon him as a person. His off-work time was filled with other interests, including his efforts for peace and justice through the Physicians for Social Responsibility and other organizations. Bill was very active in the Unitarian Churches in both Vancouver and Victoria, founding and leading committees and running the church library. He loved film, theatre, opera, music, and dance, and relished film festivals with the zeal of a truly devoted fan. He discussed literature and the arts with an encyclopedic knowledge that would have been daunting in anyone else. But Bill always spoke with a generosity that made his conversational partner feel that his or her own opinions were important and interesting.

In trying to select aspects of Bill's personality which defined him, one has to become personal. I have to say that Bill was one of the most influential people in my life. He showed me that gentleness and compassion require courage, that being a good person should be the norm and not the exception, that conviction is far more important than achievements or material possessions, and that every human being has value and dignity. When I use the word "show" I do so with intention, as Bill walked the talk. Our Library is what it is today because of him, and we still base our ethics on what he taught us. We will miss him very much.

## RETIREMENTS

### **SUE ABZINGER LIBRARY MANAGER RETIRES FROM FRASER HEALTH**

*Linda Howard, Librarian, Fraser Health Library Service, Surrey Memorial Hospital  
Linda.Howard@fraserhealth.ca*

Sue Abzinger, Library Manager for Fraser Health retired October 31st, 2005 after 27 years of exemplary service.

Sue started her career as a librarian at Royal Columbian Hospital in August 1978. She came well equipped to handle this career with a Masters degree in Library Science from UBC, an MA from Queen's University and a Masters of Philosophy from the University of Toronto.

The library at Royal Columbian Hospital began in the old 1950's building where the Pharmacy had been. Accreditation requirements strongly encouraged the hiring of a professional librarian at the time. Sue planned the new library at Royal Columbian Hospital which opened in 1993, and then reduced the library space to make room for Breast Imaging when it transferred from St. Mary's in 2004. She is currently helping to plan the new library at Royal Columbian Hospital in connection with the UBC medical school expansion.

Sue's responsibilities gradually increased over the years to include the management of additional hospital libraries. Over the years Eagle Ridge, Ridge Meadows, Burnaby and Queen's Park libraries all became part of Sue's responsibilities, with Sue assuming the role of Library Manager for the Simon Fraser Health Region with 5 libraries and additional library staff under her leadership. Sue was appointed the Coordinator and then Manager of Library services in 2002 for the Fraser Health with additional library staff and 12 libraries under her direction. Sue's last position as Library Manager for Fraser Health is the most satisfying of her career. It has allowed her to develop an integrated library system throughout the Fraser Health, accessible to all Fraser Health staff and physicians. One of her most recent accomplishments has been the completion and launch of the Fraser Health Library's integrated online library catalogue. Fraser Health staff and physicians have access to over 10,000 books and videos located throughout the 12 libraries in the Fraser Health and are able to request materials online.

Sue has been an active member of key professional library associations including the Health Libraries Association of BC and the Canadian Health Library Association. She was one of the founding members of the Health Libraries Association of BC and served as the association's editor for its first 2 years. The most exciting project Sue has been involved with lately is the Electronic Health Library of BC (eHLbc) initiative, a consortium of health and academic libraries looking to provide a core group of electronic health library resources across the province to all physicians, health professionals, researchers, students and faculty. Sue is looking forward to retiring after 30 years in her library career. She is an avid reader and hopes to have more time to pursue this in retirement. She also loves to hike. Although Sue has already travelled extensively, she is looking forward to additional travel in South America, particularly Argentina and is keen

to learn Spanish.

HLABC members gathered together for a farewell brunch for Sue November 27th at Shaughnessy Restaurant in Van Dusen Gardens. The food was delicious, the company was lively and the gift of a Librarian Action Figure Deluxe Kit was greeted with lots of enthusiasm by Sue and other attendees.

Sue was also presented with a certificate from past president, Shannon Long for honorary lifetime membership in HLABC. Judy Neill and Linda Howard nominated her for this honour which was unanimously endorsed by the HLABC executive. As the association's first newsletter editor as well as one of the founding members of HLABC, Sue was a very appropriate recipient of this award.

## **PAT YOUNG RETIRES FROM VANCOUVER COASTAL HEALTH AUTHORITY**

*Cathy Rayment, Provincial Library Leader, BC Cancer Agency [crayment@bccancer.bc.ca](mailto:crayment@bccancer.bc.ca) (with small additions by Marjory Jardine, CRNBC & SFU Bennett Library, [mjardine@telus.net](mailto:mjardine@telus.net))*

Pat Young retired in Spring 2005 after almost 30 years as a medical librarian. Her career started at the WCB in the mid-1970s, where she worked full-time for Barbara Nield (Sanderson) as a reference librarian. Child-rearing intervened and Pat took a half-time job at the Vancouver Health Department. She was soon able to convince the VHD administrators that the job really required full-time librarian support, and since she didn't want to work full-time, she used her powers of persuasion to convince them that job-sharing would be the perfect solution. It was harder to convince the Union to go along with this, but she succeeded, and the job-sharing position that was established in 1981 lasted until Pat's retirement. It is a testimony to Pat's skills, personality and competence that she only ever had to hire two job partners during the 24 year job share!

During Pat's career the Vancouver Health Department morphed into the Vancouver / Richmond Health Board, then the Vancouver Coastal Health Authority, and she guided her library through several renovations and moves. She also guided the library through incredible changes in the delivery of library services:

In the 1980's:

Catalogue cards were produced on a mimeo machine by a very grumpy library assistant;

ILL required multipart carbon copy forms typed up and sent through the mail (primarily to BCMLS and UBC).

Computer searches were done using an acoustic coupler hooked up to the telephone, which transferred information at a fabulous 180 bits per sec!

No such thing as end-users; Pat did the searches using Medline's command language, and had to order mail delivery of the search results which exceeded the

maximum print number allowed.

In 2005

An online public access catalogue provides staff, clients and the public with easy access to the library collection

ILL through Docline, with trading partners all across Canada and the US, is a fast & efficient service

Computer searches done online at speeds of transmission exceeding comprehension

Teaching is a key component of the librarian's role : end-users are taught to do their own searches effectively

Pat was truly an effective library manager; she understood the importance of organizational politics, and she put her networking skills to work for the benefit of the library. When the VHD library was threatened with closure in the mid 1980's, Pat saved it by implementing a library usage survey which showed the value of the library and how much it was being used. She convinced the VHD administration of the benefits of new technology and found funds in tight times to implement changes. She added to the value of the library by offering contract services to the Vancouver Social Planning Department and the North Vancouver Health Department. Further cuts in 2002 resulted in a reduced collections budget and increased teaching responsibilities. Pat embraced the idea of teaching PubMed classes to VCHA staff; and, staff responded with great enthusiasm and appreciation.

She was always willing to volunteer for HLABC as well. She has been Secretary on the executive committee, and a co-editor of the Forum. (She is an excellent grammarian; she knew all about the correct use of apostrophes long before "Eats, Shoots and Leaves" was published. Just exactly the sort of person you want as an Editor!) She was a prime mover on the social committee, planning and organizing many AGM dinners. Pat received an HLABC Honourary Lifetime Membership in 2005.

Pat has many other skills that enriched the lives of her co-workers and that will enable her to thrive in retirement. She is a fabulous, effortless cook, and loves to feed people. She is a constant gardener; if you need a ginkgo tree or other garden oddity, ask for Pat's advice on where to go. She is a terrific friend, and has a wide network of pals around the Lower Mainland and the world. She has uncanny luck at finding parking spots.

Best wishes for a wonderful retirement Pat, from your job-sharing partners,  
Cathy Rayment and Marjory Jardine.

## **DAN HEINO RETIRES FROM UBC WOODWARD BIOMEDICAL LIBRARY**

*dheino@shaw.ca*

After 20 years as a health sciences librarian, Dan Heino retired from the UBC Woodward Biomedical Library. In 1985, his first job as a librarian in the health sciences was essentially a gofer job for UBC's Psychiatric Unit. According to Dan, he "lasted" about 3 months. Later that year he moved to the Health Sciences Library at Memorial University in Newfoundland where he worked for two years. The people were wonderful but the climate was "interesting". In November 1987 he moved to Kamloops and Royal Inland Hospital Library. And, finally, in April 1989 he joined UBC. He writes that "reference was perfect for me. I am very much a generalist and loved the challenges that a busy desk provides."

Dan's comments on retirement: "retirement is an unfolding process. My main focus is to adjust to not working. Right now I am trying to figure out what kind of activities interest me. I've learned, though, that I need to keep up my membership in HLABC in order to stay in touch with colleagues. After so many years of going to work, not working is something that I have to adjust to. Of course, I'm also looking forward to having time for reading! I have quite a pile of books waiting for my attention."

## **MORE CHANGES**

### **NEW AT FRASER HEALTH AUTHORITY**

Taking over from Sue Abzinger as Library Manager, Fraser Health Authority is Greg Rowell. Greg graduated from the University of Guelph in 1986 with a B.Sc in Human Kinetics, then went on to work for a toxicology consulting company for about 18 months. He then returned to the U of G to work as the technician in the human anatomy laboratory and in 1992 was eventually shifted to work on the reference desk in the Biomedical Branch of the Library located in the heart of the Veterinary School. He loved working in Library and decided that this was his path to the future.

After 7 years of part-time school and full-time work (pew!), Greg graduated with an M.Sc and an MIST (Masters of Information Studies). (Qualifications to become a librarian at Guelph required a subject Masters and a MLS).

In the Library at Guelph he also worked on the reference desk in the Science Division and developed information literacy programs for undergrads in the Learning Commons.

After many summer vacations in the West, Greg's plan was to move to Vancouver to be close to the mountains and ocean. In 2000, he was hired on contract at SFU & as an auxiliary at VPL - the move to Vancouver became a reality. Also on his last vacation to Vancouver he met the lovely woman who is now his wife (Pegi) and mother of his children (Cole 3, Grace 9 months). In May 2000, he was hired as a Clinical Liaison Librarian at Riverview and inherited the manager position when Patricia Fortin returned to school. After 5 years at Riverview he has now moved on

to become Manager of Library Services for the Fraser Health Authority - a position he started on Jan 3, 2006.

## **NEW AT VCHA**

And, introducing Amy Beath, Librarian, Vancouver Community, Vancouver Coastal Health Library Services Team, Vancouver, BC. As a new librarian working with the Vancouver Coastal Health Library Services Team, Amy provides reference and information support to Vancouver Community staff & physicians. She moved to Vancouver from Saskatoon in November 2005, where she worked as a Reference Librarian for the Saskatoon Health Region from July 2004 - November 2005. She holds a Master of Information Studies degree from the University of Toronto.

Amy has been actively engaged in professional development since beginning her career in the health information field. In 2005, Amy presented at two conferences. At CHLA: "What? I can't get it free on the Internet?!" Developing electronic library services for the Saskatoon Health Region. And, at the Saskatchewan Libraries Association (SLA) conference, she presented: "Complementary medicine: Your information prescription for alternative health." She served as Vice-President of Saskatchewan Health Libraries Association for 2004-2005, and has had a brief report published in JCHLA: "Getting the clinical staff involved: developing infoguides as a form of outreach in the Saskatoon Health Region", JCHLA, 26:91.

## **OTHER NOTES FROM OUR COLLEAGUES**

*From Elizabeth Woodworth, retired librarian, Ministry of Health Library elizwood@shaw.ca:*  
Hello from retirement. As a life member I am still on the HLABC distribution list and I also do some consulting. I'm writing because there is a wonderful new Canadian website which HLABC members will find most useful.

The site is called [www.mediadoctor.ca](http://www.mediadoctor.ca) and was developed by a group of academics and clinicians from the University of British Columbia, York University and the University of Victoria, who have an interest in promoting better and more accurate reporting in the area of medical treatments.

To quote, "The goal of Media Doctor Canada is to improve Canadian media coverage of new medical drugs and treatments. The Media Doctor Canada team reviews current news stories about medical drugs and treatments, and assesses the stories' quality using a standardized rating scale. Using a five star system, we evaluate stories based on how well they do, providing the important information you need to make an informed decision about the drug or treatment being reported on."

Regarding Elizabeth's consulting work, here is what she does:

Yes, I am open to doing short-term consulting projects for individuals (such as consultants, professors, grad students) or health organizations. My fee is variable and negotiable. I work from my home computer and will access available online databases plus any others that clients may wish me to access on their behalf. My background is 24 years as a health sciences librarian in the Ministry of Health

Library, Victoria, BC., where all aspects of health and medicine were researched. Proceeds will be sent to African relief organizations.

## **SHARP EYES LEAD TO CORRECTION IN PUBMED**

*Linda Clendenning (formerly Einblau), Librarian/Co-Manager, College of Physicians and Surgeons of BC Library  
lindac@mls.cpsbc.ca*

On September 29, 2005 I sent an e-mail to the NLM Help Desk as follows:

I was troubled to see the title of the article in Clin Auton Res 2005 Feb;15(1):51-3 given as "Pyridostigmine for treatment of neurogenic orthostatic hypertension - a follow-up survey study". According to the abstract, the article deals with hypotension, not hypertension, and on the first page of the article the keywords are given as "orthostatic hypotension" and "pyridostigmine". I realize that the error originated with the journal, but it was compounded by being indexed for "hypertension" instead of "hypotension".

On October 3, 2005 I received a reply from Marina Rappoport, the head of the Index Section of NLM. She acknowledged that mistakes do happen in indexing almost 600,000 articles for MEDLINE/PubMed each year. She further stated that the MeSH indexing would be corrected, the term Hypertension deleted and the term Orthostatic Hypotension added. The title would be changed to "Pyridostigmine for treatment of neurogenic orthostatic hypotension [correction of hypertension] a follow-up survey study". She thanked me for bringing the problem to their attention and promised that the changes would be visible in PubMed shortly. They were. Would that all our problems were dealt with so quickly and cheerfully!!

## **BCLA 2005 CONFERENCE REPORT: DR. ROMA HARRIS**

*Ana Rosa Blue, Vancouver Coastal Health, Lions Gate Hospital, AnaRosa.Blue@vch.ca;  
Wendy Hunt, Workers' Compensation Board, Wendy.Hunt@worksafebc.com and Charlotte Beck, University of British Columbia, charlotte.beck@ubc.ca*

Role of Libraries in Canada's Health Infostructure:  
Why aren't libraries on the radar?

Presentation by: Dr. Roma Harris,  
Vice-Provost (Academic Programs & Students), University of Western Ontario  
BCLA Annual Conference  
Burnaby April 21 24, 2005

Dr. Harris asked, "Why are libraries and librarians off the radar screen in this health information-hungry climate?" She guided listeners through a quick review of Canada's health infostructure, highlighting the major players, high-profile initiatives, and millions of dollars spent since 1997.

According to Dr. Harris, while this indicates that there is recognition of what is

needed, there are further questions. How do decisions get made? Who are the people influencing those decisions? And why are librarians invisible in this public dialog? Dr. Harris contends that librarians need to overcome a complex set of social attitudes in order to get to the policy table.

To start, "care" work is being transformed in the new global economy. Public-service work is being privatized, electronic access is seen a modern, and self-service is promoted as empowering and convenient. "Care" is supposed to be manifest in e-access, although the overall result is less personalized care. The relationships at the front end of the transaction are vanishing, along with the chance for informal information sharing.

In seeking health information, patients value a warm and personal service. It becomes a vehicle to develop trust and support. Patients will look elsewhere to find this when e-access eliminates the relationship aspect of the information transaction. For libraries, Dr. Harris contends that people will not go to libraries if the personal relationship is lost and will gravitate to where they can find it. She uses the rise of pharmacists as the new "health information dispenser."

Secondly, there persists in the wider society a view of library work as "women's work": not technological, lacking status and opportunity, poorly paid. It's not surprising then that librarians are not invited to the table to discuss health information policy.

What does it mean for libraries to take on a health information mandate? It means more research on using e-health to improve health outcomes. It means understanding how IT supports the relationship role rather than eliminating it. It means more advocacy by librarians on behalf of patients and libraries.

Information seeking skills, the backbone of a librarian's training, are indispensable to seek and locate accurate, credible, current, relevant, reliable and timely health information that is understandable to the health-information seeking public. The time is ripe for librarians to seize this opportunity and get to that policy table.

Roma Harris completed a Ph.D. in Counselling Psychology in 1980. She currently holds the rank of Professor in the Faculty of Information and Media Studies at The University of Western Ontario where she is also the Vice-Provost and Registrar. Harris has authored three books and many articles on subjects that include gender in the workplace, the information-seeking behaviour of abused women, and the restructuring of libraries as a result of technological change. Her most recent book, co-edited with Manjunath Pendakur, is entitled *Citizenship and Participation in the Information Age*, published in 2002.

[Source: <http://exlibris.memphis.edu/ethics21/archives/03eei/03bio.htm>  
Accessed on May 9, 2005.]

For more information on Roma Harris, visit:

[http://communications.uwo.ca/media\\_newsroom/bio.html?listing\\_id=46](http://communications.uwo.ca/media_newsroom/bio.html?listing_id=46)

## UPCOMING CONFERENCES

**BC Library Conference: Sharing a Vision: The Power of Collaboration. April 20-22, 2006, Hilton Vancouver Metrotown, Burnaby, BC.**

[http://www.bcla.bc.ca/\\_\\_\\_page/10160336.100.0.aspx](http://www.bcla.bc.ca/___page/10160336.100.0.aspx)

**Canadian Health Libraries Association/Association des BibliothŠques de la Sant, du Canada: Pearls of Wisdom: 30 Years of CHLA/ABSC. May 12 -16, 2006, Vancouver BC.**

<http://www.chla-absc.ca/2006/>

**Canadian Library Association Conference. June 14 - 17, 2006, Ottawa, ON**

<http://www.cla.ca/>

**Computers in Libraries: Managing Digital Innovations, Initiatives & Insights. March 22 - 24, 2006, Washington, DC.**

<http://www.infotoday.com/cil2006/default.shtml>

**Medical Library Association: Transformations A Z. May 19 - 24, 2006, Phoenix, AZ.**

<http://www.mlanet.org/am/am2006/>

**Special Libraries Association: Baltimore: Where Tradition and Transformation Converge. June 11-14, 2006, Baltimore, MD**

<http://www.sla.org/content/Events/conference/ac2006/index.cfm>

## NEW MEMBERS FOR HLABC

*On the left is a list of new HLABC members' names. On the right is a list of the places they work. Can you match the person with the place (see key in the Treasurer's Report sidebar)*

1.Nancy Anderson	___ A. Chilliwack Hospital Library
2.Christine Babec	___ B. Freelance Librarian
3.Brooke Ballantyne	___ C. Freelance Librarian
4.Dawn Bassett	___ D. Justice Institute
5.Patricia Foster	___ E. Riverview Hopsital Library
6.Trina Fyfe	___ F. UBC SLAIS
7.Marci Gibson	___ G. UBC SLAIS
8.Elizabeth Gibson	___ H. Univeristy of Northern BC Library
9.Sue Kurucz	___ I. VIHA
10.Julie Mason	___ J. WCB Library
11.Veronique Moal	___ K. Woodward Library

eHLbc: Improving access to knowledge for BC's health professionals, researchers and students

## **NEW ELECTRONIC LIBRARY CONSORTIUM IN BC**

*George Eisler, CEO, BCAHC, BC Academic Health Council*

*Phone: 604.739.3910 www. Bcahc.ca*

On behalf of the e-HLbc Consortium under the auspices of the BC Academic Health Council and the BCAHC Operating Committee I am very pleased to announce the historic agreement by all health authorities and educational institutions involved in health provider education to join a new provincial electronic library consortium. Library services of the College of Physicians & Surgeons of BC as well as those of the BC Ministry of Health are founding partners in the Consortium.

The consortium was established to provide consistent, province-wide access to high quality electronic library resources for the health care delivery and academic health sectors, thus assuring access to timely, relevant and reliable health information. It enables practice of evidence-based care, research and education by assuring that all health care professionals, researchers and students in BC have access to the tools essential for making informed decisions. These are essential prerequisites for improvement of health outcomes, for enhancement of the quality of care, and for capacity building in health research and education.

The Consortium provides geographic equity between urban and rural settings, between students and their preceptors and practice based instructors, and between academic and practice settings. Library consortia are a proven way to minimize the cost of associate license fees.

The scope of the initial three-year licensing agreements with e-library vendors (EBSCO and OVID) provide each member organization with broad access to a suite of resources including abstracting and indexing for 9,300 journals, about 1,500 full-text journals, 360,000 records to evidence-based reviews, and access to MEDLINE. Annual costs of approximately \$1.4 million will be shared roughly equally between the health care and advanced education sectors.

Establishment of the Consortium was made possible through tremendous individual and collective contributions by health librarians and administrators in both industry sectors, by a significant financial contribution from the BC Ministry of Health, by the expertise and support provided through the established electronic library consortium in the post secondary education system (ELN) and by the consensus building collaboration forum provided by BCAHC.

The Consortium is expected to come into effect as of April 1 2006. A province-wide multi-stakeholder Implementation Team guided by a dedicated implementation project manager is hard at work to assure a smooth and successful start-up and includes an extensive communication strategy.