

HLABC FORUM

GLOBALIZATION

&

COMMUNITY

HLABC General Meeting

Brunch

Saturday December 8, 2001 at 10:00 am

Picasso Café

1626 West Broadway, Vancouver BC

732-3290

HLABC FORUM

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Rebecca Raworth
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PRESIDENT'S MESSAGE

Lea Starr

Colleagues in Health Library Land

It has been a busy fall and there is no let up in set of activities and possible meetings of interest to HLABC members. There are lots of opportunities to be involved. Several members of HLABC are coordinating events such as CE or benefits such as access to health databases on your behalf. Please respond to their requests quickly so that we can take advantage of these opportunities.

Meetings

Our first meeting in October was a great success with a speaker all the way from Toronto, Susan Murray. Susan talked about her experiences running the CHIS centre at the Toronto Public Library and with CHIS as a member of the Canadian Health Network. There were lots of good questions and further informal sharing during the coffee break. During the business portion of this meeting, I shared that I had heard from the Vancouver group of the Special Libraries Association, Western Chapter that they would be interested in doing some joint programming with HLABC. There was keen interest expressed in doing this so I have followed up with Carol Saxon at ICBC who is the SLA contact person.

HLABC members will again gather on a Saturday morning to share some good food and holiday spirit as well as learn about various upcoming HLABC activities and work being done by various HLABC members.

Currently our next meeting is planned for mid-March. We are confirming both a speaker and the possible participation of SLA.

CE

The HLABC executive has a good CE course planned for this coming June with much thanks to Dean Giustini who polled the membership for topics of interest and then wrote a corresponding proposal. The proposal was submitted to the CHLA/ABSC Development Fund process and was successful. Many thanks Dean. As a result, Rita Vine, of Toronto, will present a full-day CE entitled Working Faster/Working Smarter. Rebecca Raworth, Barb Saint and Pat Young are the planning team. The course will be held at the Koerner Lab on the UBC Campus on June 14th. The lab can accommodate close to 40 people so we anticipate opening the course to other library associations such as SLA.

As a result of Dean's mini-survey, we also discovered an interest in medical/health informatics which Christine Marton at the UBC SLAIS has offered to teach. There seems to be enough interest for this to be a second CE this year so plans will get under way for this to happen after January.

CHLA/ABSC Focus Groups

On November 13th, the members of HLABC met with Patrick Ellis and Laurie Scott of the CHLA/ABSC Board who are conducting focus groups with the chapters this fall. The meeting in the Sherrington Room at UBC was well attended and lively. People shared their concerns about under resourcing of libraries; the problems with disparities between access to health information; the need for standards or benchmarks that can be used with administration to argue for library budgets and resources and many other things. Patrick and Laurie said they heard both similarities and differences from other focus groups. Our group was the largest in numbers. Thanks to all who were able to come. The results of all the Focus Groups will be tabulated and the results shared.

Newsletter and Website

The Website continues to evolve. It is a great place to check news from previous Forums, gain email addresses for HLABC executive, learn about PhLinch or just find the next meeting date. Please send your feedback, wishlist for the Website to the HLABC executive or specifically to Mary-Doug Wright. (Thanks Mary-Doug for keeping this site current and interesting) The newsletter, Forum, gets off with a bang this year focussed on community building. Pat Boileau and Shelley Hourston have pulled a great issue together. They are developing plans for subsequent issues and may be inviting your participation.

Databases

Elizabeth Woodworth of the BC Ministry of Health Library posted a survey for all HLABC members to complete on the Internet. The results will be used to further build the case for the BC Ministry of Health to fund access to health databases following the New South Wales Model. Elizabeth will be

reporting on results of the survey soon. The Ministry of Health is currently completing the CORE Review as are many government departments. Until that is completed, the proposal cannot move forward in the ministry. However, it is important to continue building the case so that we are ready at the appropriate time.

ELN has made the decision to purchase the Ebsco suite of health databases for its constituents. It may be possible for health libraries throughout BC to piggyback on the purchase. The benefit of this approach is that the health libraries may be able to benefit from the buying power of working with a large group when the negotiation with the vendor occurs. ELN would do the negotiating. Rebecca Raworth has been working with Anita Cocchia at ELN on this possibility. Please provide Rebecca with firm indication of your interest when she approaches you so that this information can be shared with ELN. If the negotiation to include the health libraries is successful, HLABC will develop a billing/contractual proposal likely in conjunction with the British Columbia Library Association. Watch for further activity in this area in early January.

Reviewing the Bylaws

The bylaws of HLABC have not been reviewed for awhile. A first glance at them by the executive indicated some areas where they need amending. Rebecca Raworth, as President-Elect has taken on this task. She will compare them against the current by-laws for CHLA/ABSC. She has also collected some sample bylaws from other similar organizations. Rebecca would welcome help from anyone who has an interest in this work.

Check the HLABC listserv frequently, read the Forum and come to the meetings. You can never tell what might happen next!!

EDITOR'S MESSAGE

Shelley Hourston—HLABC FORUM co-editor

Welcome to this issue of the Forum and my first issue as co-editor with Pat Boileau. Our brainstorming session produced a lengthy list of burning issues and challenges that impact our daily work. These include change, immediacy, proliferation, evaluation, training, evolving roles, information as power, reliability, privacy, standards, digital divide, access, information literacy, multiculturalism, consumers, expectations and a multitude of others that directly or indirectly affect the work of health libraries in 2001.

After several hours of stimulating conversation, Pat and I narrowed the field to focus this year on four broad themes: 1) changing roles in health librarianship, 2) globalization and community, 3) the consumer health movement and consumer empowerment, and 4) information quality and standards.

In light of the catastrophic events on September 11th, it seems appropriate to begin with globalization and community. Repercussions of the attacks continue to impact our lives in ways we would never have predicted—socially, politically, economically and emotionally. Since September 11th, people around the world are thinking about community differently. Our work in health libraries reflects the events and issues of the world around us and so community takes on new meaning for us as well.

To capture a view of health libraries and community, we polled some of our members for their opinions about health libraries as community builders. Our questionnaire purposely left the term community building undefined to avoid influencing responses and to encourage originality. Our sincere thanks to members who took the time to grapple with these questions. Your insights and ideas are reported in the article, *Health Libraries as Community Builders*.

Responses clearly indicate that community building is alive and well among the health libraries represented in our survey. Community building initiatives are creative, proactive and inspiring. While activities are not necessarily considered community building by the respondents, they are undeniably accomplishing the same objectives. Training, outreach, access, collaboration, and linking people with community resources are just a few of the activities mentioned. We believe that exploring the activities and the impact of health libraries is worthy of space in future issues of the Forum. Stay tuned for additional insights, resources and profiles. Read on to find out what nine of our members think about their role in community building. After you've read this issue, consider sharing your opinions and suggestions with us for future *community building in action* columns.

The Information Society (TIS)

[http://www.slis.indiana.edu/
TIS/](http://www.slis.indiana.edu/TIS/)

This journal:

- recognizes the relationship between information, community and the ensuing social issues.
- Is peer reviewed published by Taylor and Francis
- examines "... the impacts, policies, system concepts, and methodologies related to information technologies and changes in society and culture."

Health Libraries as Community Builders Questionnaire

1. Do health libraries have a role in community building? Why or why not?
2. How do you see health libraries in general participating in community building?
3. How does your health library foster community building? Please give some examples.
4. Describe your community/ies
5. If you had unlimited funds, time and resources, how would you foster community building?
6. What limits your ability to support community building?
7. If you feel library community building is important how could HLABC support your community building work?
8. What skills or training do you feel you need to be an effective community builder?
9. Can you list specific ideas for community building?

HEALTH LIBRARIES AS COMMUNITY BUILDERS

Results of a Recent Survey of BC Health Libraries

By Shelley Hourston

To address the *community* element of this issue's theme *globalization and community*, we polled a number of HLABC members with nine questions about the role of health libraries in *community building*. We deliberately left the term undefined to avoid influencing responses with our idea of community building. Nine people replied with thoughtful answers to our questions. Some said that they were uncertain about the definition of the term. The survey results, however, reveal some interesting ideas and important opportunities for HLABC.

All respondents offered examples of ways health libraries play a role in community building. While some stated unequivocally that health libraries have a central role to play in community building, others feel that community building is an incidental by-product of the work we do.

While the definitions of community and community building are undoubtedly as unique as the libraries represented by our membership, health library activities identified in the survey responses include the following:

- training
- acting as a central source for diverse information
- building ties between institutions
- creating a more educated community
- supporting a knowledge-based organization
- developing collaborations/partnerships to create new resources or communities
- providing links to non-text-based resources (e.g. people, experts, support groups, community organizations, hotlines, educational events, or other resources supporting the broader determinants of health, such as financial aid and housing)
- attending meetings and other forms of networking
- promoting the library and awareness of resources
- anticipating/disseminating relevant and timely information
- obtaining feedback and evaluation of services
- publishing, both in-house and externally
- maintaining and expanding accessibility of quality, unbiased information
- engaging in outreach activities such as sponsoring community health education workshops
- facilitating sharing of information among community members

Is community building a by-product of our work or an intentional activity? That many survey respondents struggled with the terminology implies that the notion of health librarians as community builders is not a familiar one. Is there anything to be gained by reframing our work within a community building model?

If we consider communities as a series of concentric circles, with the ripple effect of community building within our immediate community impacting the development of the community beyond it, then we are initiators of a domino effect. By incorporating the broader impact of our work, we can use community building as a new hook or rationale for funding. Perhaps more importantly, we can use it to give new meaning to our work. There may be value in expanding on the activities described by our respondents to create a compendium of community building ideas or a community building primer.

Difficulties or limitations in community building work identified by the survey include territoriality issues, lack of funding, lack of time, challenges in targeting services to specific audiences, a need for more online resources, and the difficulty demonstrating return on investment. Ideally, a community building primer would provide ideas for addressing these issues.

Respondents identified a number of skills and abilities required to do community building:

- training skills,
- Internet skills,
- solid librarianship and library services capabilities,
- communication skills,
- interpersonal skills,
- marketing skills,
- political savvy,
- networking skills,
- knowledge and understanding of your community,
- flexibility,
- a strong service ethic,
- ability to be proactive,
- understanding of the importance of taking care of yourself.

Whether we choose to call our work community building, there is a role for HLABC in supporting our efforts. Respondents suggested that HLABC could:

- develop promotional packages to support advocacy for health libraries,
- lobby for improved recognition of health librarians,
- increase the profile of health libraries in the public, corporate and political arenas,
- provide more continuing education programs,
- adopt community building as an organizational goal/objective,
- produce and run ads promoting health librarianship during Health Libraries Month,
- participate in community events and at conferences with information exhibits,
- create a promotional poster to raise awareness of our profession,
- develop a health information resource directory for consumers and professionals throughout the province,
- promote the idea of a full online health resource for health professionals in BC,
- examine indicators of success regarding community building activities.

However difficult the term may be to define, our members would agree that health libraries play a role in linking health information with users who need it. The consequences of this activity may be the empowerment of consumers, the support of evidence-based health care, or participation in research and development initiatives that will ultimately contribute to a body of knowledge or to a medical breakthrough. Shemlyne Fuller of the University of Washington/Seattle said, "At the heart of the matter, we all want to know that what we do makes a difference. That's why we chose to become health science librarians."¹ When we consider the bigger picture, whether we are working with researchers, pharmaceutical companies, physicians or consumers, our expertise and effort impacts our immediate community and begins the domino effect. Call it what you will, health librarianship strengthens communities.

¹ "Medical Librarians Examine Their Future at Chicago Conference." *American Libraries* 30 (August 1999): 28.

COMMUNITY BUILDING LINKS

Community Building Resource Exchange

<http://www.commbuild.org/>

Community Toolbox

<http://ctb.lsi.ukans.edu/>

Community Development Society

<http://comm-dev.org>

Community Building: What Makes It Work

[http://www.wilder.org/pubs/
cnty_bldg_wmiw/
cnty_bldg_wmiw_toc.html](http://www.wilder.org/pubs/cnty_bldg_wmiw/cnty_bldg_wmiw_toc.html)

GLOBALIZATION: COMMUNITY ISSUES WORLDWIDE



By Shelley Hourston

Globalization supported by technological advances facilitates free-flowing information, capital, goods and services, people and ideas. How does globalization impact the work we do in health libraries? The Society for International Development (SID), sponsored by the World Health Organization, operates a Health and Globalization Program. This program addresses "...the specific health problems linked to new patterns of global consumption and distribution and movement of people."¹ Its work includes gathering knowledge, creating partnerships and networks, and promoting health. Expected outcomes include collaboration, alliance building, networks, research institutions, case studies, workshops, web facilitated resource and information sharing processes, advocacy, and publishing. While SID is a global program, the activities and outcomes mirror those identified by our survey of health libraries.

The expression "think globally, act locally" has never been more appropriate or important. If we agree that health libraries engage in community building, then it is essential that we consider the challenges and opportunities presented by communities beyond our immediate user group, organization, city, province, and country.

Some of the issues related to globalization include information technology, environment, cultural diversity, trade and tariffs, human rights, labour and employment practices, and the ever present gap between the rich and the poor. The worldwide movement of information, expertise, knowledge, and people, as well as fluctuating expectations and potential to meet them, impact our work every day.

A parallel can be drawn between community building done on a micro level by local health libraries and that done on a macro level by organizations such as the international Community Development Society (CDS) (<http://comm-dev.org/>). The focus of the CDS is health, information, empowerment and access. It serves members from "academic institutions, citizen groups, finance, healthcare, utilities, local and regional governments, public agencies and non-profits"—as do health libraries throughout North America.

How do health libraries meet the challenges on a micro level (such as limited funding, staff and time) while being impacted by macro level events? Professional organizations such as the Canadian Health Libraries Association (CHLA), the Health Libraries Association of BC (HLABC) and the Medical Library Association (MLA) provide support, training, and networking opportunities, and develop standards and codes of conduct. In some cases, health libraries associations respond to specific micro and macro events, such as MLA's *Community of Caring* website (www.mlanet.org/resources/caring) to support members and the community in the aftermath of the September 11th attacks.

CHLA's mission is "to improve health and health care by promoting excellence in access to information." Implicit is a responsibility to deal with both micro and macro issues impacting access. HLABC's organizational objectives emphasize "promoting effective library service in the health sciences," training, networking, and cooperative resource-sharing.



Do we need more from our professional organizations to support us in our work? Should HLABC be more visible and proactive in supporting members on the front lines? We want to hear from you. Respond to the community building questionnaire in this issue. Tell us how you believe your work fits into the micro and macro community. Do you believe HLABC should develop a mission statement that includes the concept of community building?

In future issues of the *Forum*, we will profile *community building in action*. Please share your ideas, projects, challenges and solutions. To spark your imagination, review the list of community building activities offered by our survey participants in this issue. Help HLABC develop a position on the role of health libraries in community building and in preserving access and integrity of health information in the face of globalization. Although we must acknowledge the limits of a volunteer organization, by pooling our experience and ideas, we can strengthen our role in protecting accessible and reliable information in the health sciences.

¹ Society for International Development (SID). Globalization and Health. <http://www.sidint.org/programmes.htm>. (Accessed November 30, 2001)

Globalization Links

The Council of Canadians
<http://www.canadians.org/>

Canadian Centre for Policy Alternatives
<http://www.policyalternatives.ca/>

Canadian Council on Social Development
<http://www.ccsd.ca/>

Canadian Health Coalition
<http://www.healthcoalition.ca/>

Grassroots Globalization Network
<http://www.earthisland.org/ggn/>

Globalization, Information and Developing Countries: A Selective Guide to Information Resources.
Compiled by Angie L. Gerrard. April 2000. <http://www.slis.ualberta.ca/issues/alg1/global.htm>. (Accessed December 3, 2001).

NEWS BRIEFS

CHLA/ABSC Chapter Focus Groups - November 13, 2001

What are the big issues and trends facing CHLA/ABSC libraries and chapters? How can CHLA/ABSC better serve its members? What should the Board's future priorities be? These are questions CHLA/ABSC Board members Patrick Ellis and Laurie Scott put to a group of librarians Nov 13.

The HLABC Focus Group made up of new librarians, government librarians, librarians from the private sector, academic librarians, hospital librarians and special librarians came up with nine areas of concern:



1. Uneven distribution of services
2. Licensing
3. Electronic infrastructure/Information /system departments
4. CHLA focus on hospital/academic libraries, rather than special libraries
5. Workload
6. Lack of library visibility
7. Staff development/education
8. Copyright
9. Bibliotheca Medica Canadiana (BMC)

Strategies addressing these concerns and how CHLA/ABSC could participate were discussed with Patrick and Laurie while taking copious notes. Included in the morning's discussion was the type of Continuing Education needed and the association website.

After crossing the country, Past President Patrick and CE Coordinator Laurie will compile their notes and the results will drive the CHLA/ABSC for the foreseeable future.

CHLA/ABSC Vice-President / President Elect Cathy Rayment

2001/2002 will be a year of learning for Cathy, along with assisting the current president Jessie McGowan wherever and whenever possible. Revamping the development grants with Laurie Scott and working on the website will be the order of business for much of the coming year.

On the mend -Darlene Bailey

After undergoing carpal tunnel surgery for Darlene is expected to be back at work in



both wrists and intensive therapy, December—we hope.



CE June 14, 2002

Rita Vine

Cost: \$100.00

Location: TBA

- Founder of WorkingFaster.com
- MLS in Library Science from SUNY Buffalo
- Worked at the University of Calgary & University of Toronto Medical Library
- Has been involved with quality 'net searching since 1995
- Courses Rita has taught: Searching Faster and Smarter on the Web, How to Teach the Internet, Search Engine Positioning

For more information on Rita Vine and WorkingFaster.com go to: <http://www.workingfaster.com>

In print—Diane Helmer



Evidence-based practice: extending the search to find material for the systematic review.
Diane Helmer, Isabelle Savoie, Carolyn Green, and Arminée Kazanjian
Bull Med Lib Assoc. 2001 October; 89(4): 346-352

Carol MacFarlane—Congratulations!

A healthy son, Jarret MacFarlane, was born on July 4, 2001.



Carol will be returning to the RNABC Library January 3, 2002, at which time she and Marjory Jardine will be "job-sharing" the Reference Librarian position. Marjory will be providing Reference service on Monday and Tuesday, and Carol will work Wednesday, Thursday, and Friday.

CISTI COMMITTEE ON HEALTH SCIENCES INFORMATION

From: The Library and Document Delivery—Services to Health Libraries web page
http://www.nrc.ca/cisti/med/committee_e.shtml

Mandate

As an advisory group, the Committee provides specialized advice to CISTI on CISTI's plans, priorities, programs and services to the health and medical research communities. The committee:

- acts as a user group by reviewing CISTI activities vis-à-vis the various health communities and organizations in Canada;
- provides advice, both solicited and unsolicited, on policies and plans;
- provides a forum for discussion of specific issues relevant to the Canadian health information community, such as initiatives and opportunities for resource sharing at the national level;
- raises issues for discussion at the Advisory Board for CISTI or for discussion with other groups;
- reports to the Director General of CISTI on its activities and the activities and achievements of its representative groups

Membership / Meetings

The Committee shall consist of up to five members at large appointed by the Director General for a period of 2 years and three ex-officio members. The appointees will represent the following:

- Canadian Health Libraries Association / Association des bibliothèques de la santé du Canada; there will be two members from CHLA/ABSC, one of whom will represent small hospital libraries;
- Association pour l'avancement des sciences et des techniques de la documentation, la Section santéde l'ASTED;
- Association of Canadian Medical Colleges, Committee on Medical School Libraries;
- Representative from the industrial library sector.

A member of the Advisory Board for CISTI will be an ex officio member. The Director General of CISTI and/or the designated coordinator for medical information services within CISTI shall be ex-officio members of the Committee. CISTI will supply secretarial support. A Committee Chair will be selected from among interested and qualified members.

The Committee shall meet in formal session approximately twice yearly. Travel and other expenses related to meetings shall be covered by NRC.

Minutes of the 2nd Meeting of the CISTI Committee on Health Sciences Information June 8, 2001

http://www.nrc.ca/cisti/med/hsimeet-0106_e.shtml

Next Meeting: Friday, November 23, 2001

If HLABC members have any concerns, suggestions, questions that you'd like Teresa Prior to take forward to CISTI, please let her know.

Teresa Prior teresa.prior@thr.ca
 Health Sciences Librarian
 Royal Inland Hospital Tel: 250-314-2234
 311 Columbia St.
 Kamloops BC V2C 2T1 Fax: 250-314-2228

CISTI Health Sciences Advisory Committee

Teresa Prior representing small
 hospital libraries

TREASURER'S REPORT

TREASURER'S REPORT

Health Libraries Association of B. C.

Finances:

Mutual Fund \$1362.30 (as of June 30)
Chequing \$5075.19 (current balance)
Total \$6437.49

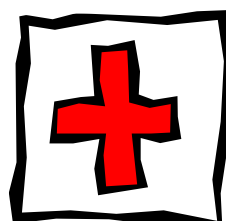
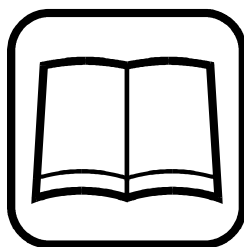
Membership:

Lifetime members 3
Not yet paid 11
Paid 82
Total 96

HEALTH LITERACY WORKSHOP LEADER PROMOTES HEALTH LIBRARIANS

Helen Osborne, a US-based health literacy consultant and author, was recently in Vancouver to facilitate a workshop entitled *Plain Words for the Patient*. Sponsored by Vancouver Hospital & Health Sciences Centre's Patient & Family Resource Centre, the half-day workshop offered healthcare professionals, writers and librarians practical suggestions for developing clear written health information. Helen also gave a public lecture, which provided an overview of health literacy issues and emphasized the critical role of clear verbal and written communication in healthcare. The public lecture is available on video. To purchase (\$20.00) or borrow the video, contact the Health Literacy Network at 1-877-232-7400.

Helen Osborne not only promotes health literacy. She is also an advocate for health librarians. For her regular column in *On Call* (September 2001), Helen interviewed librarian Ellen Fulton for her article "Finding the Information You Need at a Medical Library." Full text of this article as well as information about Helen's book, *Overcoming Communication Barriers in Patient Education* is available on her website: <http://www.healthliteracy.com>.



HLABC GENERAL MEETING MINUTES

Health Libraries Association of British Columbia General Meeting

October 17, 2001

In attendance: Charlotte Beck, Pat Boileau, Daphne Bruce, Lee Ann Bryant, Mimi Doyle-Waters, Diana Hall, Tracy Havlin, Dan Heino, Diane Helmer, Jim Henderson, Wendy Hunt, Shona Lam, Rebecca Raworth, Barbara Saint, Lea Starr, Sally Taylor, and Barb Trip

Meeting called to order, 7:10 p.m.

1. Presentation

Interesting presentation by Susan Murray, Coordinator, Consumer Health Information Service (CHIS) in Toronto.

2. Review of Agenda – no additions.

3. Treasurer's Report – Lea Starr for Shannon Long

Finances Mutual Fund \$1362.30

Chequing \$5075.19

Total \$6437.49

Membership as of October 2001 96

4. Forum Report – Pat Boileau

Next issue will be in November

5. ELN – Health Databases – Rebecca Raworth

ELN is evaluating the following databases:

Gale Health & Wellness Resource Center

Ebsco Health Sciences FullText Database

ProQuest Health and Medical Complete and is interested in working with HLABC members.

Unfortunately, the publishers will not reveal prices until the database(s) has/have been selected. ELN has a budget of approximately \$362,000 over 3 years. HLABC members may be interested, depending upon which database is selected and the cost.

6. Provincial Health Databases Initiative – Rebecca Raworth for Elizabeth Woodward

Response to the survey has been low, Lea Starr will send out a reminder.

7. Bylaws Review Cathy Rayment suggested that our bylaws were out of date and did not reflect how the Association now operates. Rebecca volunteered to work on this project. Lea asked for addition volunteers. Rebecca will also request a copy of CHLA's latest bylaws.

8. Task Forces Prior to Current Year – Lea Starr

According to our bylaws, task forces cease to exist at the end of the year. Discussion ensued regarding long-lived or recurrent issues, e.g. resource sharing, database licensing/negotiation, etc.. Our current bylaws empower the Executive to strike a committee to deal with these issues, with any terms they deem necessary.

9. CE and Development Fund Grant – Rebecca Raworth

Dean Giustini surveyed the membership for CE topics and developed a proposal for CHLA funding of the development of a CE program by Rita Vine. Rebecca has taken over this but requests assistance, especially from people in Vancouver.

10. CHLA/ABSC Work – Lea Starr

There is a CHLA/ABSC Board meeting in Halifax this weekend. Jessie McGowan sent a letter to the Medical Library Association expressing our concern and sympathy over the events of September 11th. Focus group meeting on Nov. 13th has room for a couple more participants.

11. Special Libraries Association Western Chapter – Lea Starr

This Chapter is interested in having joint meetings with HLABC. Since our meetings for this year are already planned we will explore this opportunity for next year.

Charlotte Beck suggested that we explore reciprocity for workshops with them and with VOLUG.

12. PNC/MLA – Diane Helmer

The meeting will be held October 19-22, 2002 at the Coast Plaza Hotel near Stanley Park. The reception will be held on the 35th floor. Eve-Marie LaCroix is booked to demonstrate MedlinePlus and Dr. Steve Wong will show how clinicians use personal digital assistants. The organizing committee will be running a membership drive for PNC/MLA in December-January and looking at ways to coordinate the submission of membership applications and dues.

13. December Meeting – Lea Starr

The next meeting is scheduled for December 8th at 10 a.m. at Picasso's. The following meetings are tentatively set for March 12th or 13th and the AGM for June 14th.

14. Other Business

Jim Henderson reported that the National Network of Libraries of Health business plan is moving along. The Committee has a teleconference at least once a month and have developed a presentation, implementation plan, contacts with various organizations and government bodies, and a plan to obtain feedback on the proposal.

Charlotte Beck suggested that it would be useful to find a speaker knowledgeable in electronic journals to talk about licensing, embargoes, and developments in citation linking.

Meeting adjourned at 9:05 p.m.

MEETING DATES

November 12, 2001

7:00 pm

V/RHB Library

1195 West Broadway, Suite 228

December 8, 2001

10:00 am

Picasso Café

1626 West Broadway

March 13 or 14, 2002

Time/Location TBA

June 14, 2002

AGM

Time/Location TBA

HLABC ANNUAL GENERAL MEETING MINUTES

**Health Libraries Association of BC Annual General Meeting
June 1, 2001**

In Attendance: Wendy Hunt, Dan Heino, Pat Boileau, Mary Doug Wright, Karen MacDonell, Shannon Long, Chrisanne Pennimpede, Paula Ludwig, Brenda Lee Stull, Marjory Jardine, Pat Lysyk, Kathy Hornby, Leslie McGee, Jim Henderson, Cliff Cornish, Mimi Doyle-Waters, Lee Perry, Charlotte Beck, Elizabeth Woodworth, Judy Neill, Diana Hall, Lea K Starr, Krista Clement, Ruth Rochlin, Karri Whitehead, Linda Howard, Rebecca Raworth, Ollie Kachmar, Beth Morrison, Linda Einblau, Shona Lam, Cathy Rayment, Pat Young.

1. Meeting called to order, 7:20 pm.

2. Cathy moved to change the order of the agenda, to allow Elizabeth Woodworth to present an update on the HLABC/MOH initiative earlier.

3. HLABC/MOH initiative – Elizabeth Woodworth

- Elizabeth Woodworth has been acting on behalf of the HLABC in seeking funding for the HLABC Knowledge Proposal. Her efforts came very close to funding but were side-tracked by the election call. Since the provincial election, the MOH has indicated that a demonstration of commitment to the project by the HLABC membership itself could help expedite its funding.
- It has been recommended that the membership garner tangible, financial support for the proposal. Libraries which currently pay for databases are asked to commit these monies toward the project. Once those monies are committed, they can be centralized to fund and develop the project. This suggestion received a positive response from the membership. It was agreed that HLABC members would investigate their current library expenditures and explore this funding possibility.

4. The Agenda was adopted, and the Minutes of the 2000 AGM accepted.

5. President's Report – Cathy Rayment

- Cathy reviewed the last 23 years of HLABC's history. She noted the early days of 1978, when Bill Fraser, Jean Molson, David Noble, and Barbara Sanderson met to discuss a constitution, with the first meeting held in May 1978, with a founding membership of 25 people. In 1982, it became a registered society, with David Noble as president. Many of those present at this evening's meeting have been past Executive members or past Forum editors (or both). Some of the previous presidents named were: Barbara Saint, Pat Lysyk, Jim Henderson, Beth Morrison, Pat Boileau, Judy Neill, Dan Heino, Wendy Hunt, Kathy Hornby, Charlotte Beck, Diana Kent, Bill Fraser, Sharon Lyons, Nancy Forbes, Kathy Ellis.
- So many new members were present, it was felt that a round of self-introductions would be useful.
- Following this, Cathy welcomed three newly nominated Lifetime members: Adrienne Clark, Nancy Forbes, and Pat Lysyk.
- This year's activities were exhilarating, predominantly because of the HLABC proposal. Thanks were extended to Jim Henderson and Elizabeth Woodworth for their time and energy in developing the proposal, and apologies were tendered to the PHLiNCH Committee. The speed with which the proposal was developed (in order to meet application deadlines) did not allow for the meetings of the PHLiNCH Committee as proposed earlier in the fall.
- In addition to the MOH initiative, this past year the HLABC developed its website, presented Catherine Quinlan and Paul Whitney as speakers at general meetings, offered an Outreach Evaluation CE course, tried to participate in a live MLA satellite teleconference (but had to settle

- satellite teleconference (but had to settle for a video showing at a later date, due to technical difficulties), and held a December brunch. With these activities the HLABC fulfilled the goals of the HLABC Constitution to:

Promote effective library service

Bring people together

Encourage cooperation, communication and mutual assistance

Provide educational programs

Act as an informed organization on issues of concerns to health libraries

6. Treasurers Report – Shannon Long

7. Continuing Education – Lea Starr

- Lea thanked the CE course presenters, Cathy Burroughs and Maryanne Blake.
- 19 persons attended the “Evaluation of Outreach Services” course, all costs were covered by the fees. Any participants interested in the 3 CE credits available for this course should contact Cathy.

8. Forum – Wendy Hunt and Pat Boileau

- Shelley Hourston is joining Pat Boileau as co-editor. Current year’s printing costs were higher due to the use of commercial printers; however, now that the Forum is available on the website, costs are likely to diminish. The membership is encouraged to submit more contributions.

9. Website – Mary-Doug Wright

- Earlier issues of the Forum will be added as they become available. www.hlabc.bc.ca will be the new website address. Mary-Doug encourages the membership to forward any news for the site.

10. Resource Sharing – Charlotte Beck

- The new version of QuickDoc is to be available in June. Interest was expressed in forming a QD discussion group during or before the Fall HLABC meeting. It appears that Charlotte is the only member of the Resource Sharing Committee. To rectify this situation the new Executive will recruit additional committee members.

11. CHLA/ABSC – Cathy Rayment

- CHLA Annual General Meeting. There was an excellent turnout at this year’s annual general meeting in Quebec City. There were 10 attendees from BC, almost 10% of the total conference attendance.
- Next year’s AGM will be held in Kitchener-Waterloo in late May.
- Oral History Project. CHLA is embarking upon an oral history project. Lois Wyndham, David Crawford and Tom Flemming are the principals. Each chapter will receive a kit which will provide instructions identifying and interviewing past Board members and any others who have been involved in CHLA projects.
- Membership Survey. CHLA is conducting a survey to seek input for CHLA planning. Questionnaires will be sent to all CHLA and HLABC members and Board members will be holding focus groups. Board members, Patrick Ellis and Laurie Blanchard, will be coming to Vancouver in November to initiate this project in BC.



Health Libraries Association of BC

- Chapter Buddy. Cathy Rayment is now the Chapter Buddy. Any news to be conveyed to CHLA can be funneled through Cathy.
- >NNLH Proposal. Jim Henderson reported that the business plan should be ready for use in consultations with various groups by late August.

12. PNC/MLA 2002 Conference – Shannon Long

- Two speakers have been arranged for the meeting, to be held in Vancouver, October 19-22, 2002. Eve-Marie LaCroix, Director of Client Services at the US National Library of Medicine, has agreed to be the Keynote Speaker and Dr. S. Wong will be speaking on physicians' use of PDAs. Shannon encouraged a visit to the PNC/MLA website; in particular, the membership form.

13. New Business

- ELN is negotiating licensing for new health fulltext products, e.g. EBSCO. If any HLABC members are interested in being included in these negotiations, contact Rebecca.

14. Introduction of New Executive

- Lea Starr, President
- Rebecca Raworth, President-Elect
- Shannon Long, Treasurer
- Dan Heino, Secretary

And other positions:

- Pat Boileau, and Shelley Hourston, - Forum Co-Editors
- Mary-Doug Wright, HLABC Website Manager

The meeting adjourned at 9:00 p.m.

WELCOME TO NEW MEMBERS

Welcome to the new HLABC members who have joined since this time last year:

Elaine Buosante – Medical Library Service
 Joyce Constantine -- Central Vancouver Health Region, Nanaimo
 Mimi Doyle-Waters – Woodward Library, UBC
 Holly Hendrigan – Vancouver Public Library, Science Division
 Ken Ryan-Lloyd – Auditor General, Province of BC
 Brenda Lee Stull – Student
 Tanya Thiessen -- Student
 Joanne Weyman – Tzu-Chi Institute
 Karri Whitehead – Student